BENEFIT DESCRIPTION FORM GrabCar Pte. Ltd.

		GrabCar Pte. Ltd.
1.	Benefit Provider Information	Benefit Provider: GrabCar Pte. Ltd.
		Contact name: MARSELLA GENANDY
		Contact details: marsella.g@grab.com
2.	American Express Information	American Express Entity: American Express Travel Related Services Company, Inc.
		Contact name: Jiayue Chiang/ Sharon Lee
		Contact details: jiayue.chiang@aexp.com / <u>Sharon.S.Lee@aexp.com</u>
3.	Benefit(s) details	 Benefit Provider agrees to provide to Eligible Cardmembers a promotion code-based discount offer for savings on food delivery/ dining out with minimum spend, capped at 2 redemptions in each country per Grab user who is an Eligible Cardmember during the Term (as defined below). Limited overall redemptions daily and American Express may in its sole discretion instruct Benefit Provider of a maximum daily cap on total redemptions: Malaysia: MYR 6 off with a minimum spend of MYR 60 Indonesia: IDR 25k off with a minimum spend of IDR 170k Philippines: PHP 150 off with a minimum spend of PHP750 Vietnam: VND 25k with a minimum spend of VND 250k Kindly reference Eligible Countries (in item 6 below). For the avoidance of doubt, rideshare transactions on the Grab mobile application are excluded from the scope of the Benefit.
4.	Benefit Validity	Benefit Provider shall provide, and Eligible Cardmembers may enjoy, the Benefit during the three (3) months commencing from 15 April 2025 to 14 July 2025 (both inclusive) (the " Term "), unless this Agreement is terminated earlier pursuant to its terms.
5.	Eligible Cardmember s	Eligible Cardmembers shall mean holders of debit, prepaid, charge or credit Consumer // /Small Business American Express Cards issued by third parties licensed by American Express ("AMEX Licensees"), unless otherwise specified by AMEX or the AMEX Licensee.
6.	Eligible Countries	 Malaysia, Indonesia, Philippines, Vietnam (the "Eligible Countries" and each, an "Eligible Country"). As an illustration: Holders of Cards issued by an AMEX Licensee in one Eligible Country, for example Malaysia, are eligible for the Benefit in all Eligible Countries being Malaysia, Indonesia, Philippines, Vietnam. Holders of Cards issued outside the Eligible Countries (e.g., Singapore, US) are not eligible for the Benefit.
7.	Promotion of the Benefit	(a) Benefit Provider agrees to (i) promote and feature the Benefit with applicable terms and conditions on within the Grab application in each Eligible Country, including with a banner as agreed with American Express, and (ii) ensure Eligible Cardmembers have access to the Benefit terms and conditions.

 (b) Benefit Provider must, at all times during the Term, not conduct itself or any activities associated with it and/or promotion of the Benefit in a manner that may reasonably be perceived to: (1) damage or harm the goodwill and good reputation of any party and its related bodies corporate; (2) offend the general public; or (3) detract from the value or commercial advantage that American Express seeks to obtain from this Agreement. (c) Each AMEX Licensee alone is responsible for ensuring that all communications to Cardmembers comply with and all rules, regulations and/or laws in the country or countries in
 (d) Each party hereby grants to the other party the non-exclusive, non-transferable, revocable right worldwide to use the name, logo, service marks, trademarks, trade names, taglines or other proprietary designation (collectively, "Marks") of such party solely for the purposes of identifying and promoting the Benefit. However, it is understood that a party may not use the other party's Marks without the approval of the owning party, except as expressly set forth in this Agreement. Each party agrees that (i) the grant of the foregoing license shall not be construed as the grant of any right, title or interest in the Marks and that the Marks are the sole and exclusive property of the granting party, (ii) the license to use the Marks shall terminate upon the effective date of the expiration or termination of the Benefit, and (iii) it shall not do anything to bring disrepute to, or in any manner damage the goodwill symbolized by the other party's Marks. Additionally, Benefit Provider agrees that the license granted to AMEX hereunder extends to Amex Licensees.
(e) For purposes of administrative efficiency, the parties shall agree upon standard uses by American Express and Amex Licensees of Benefit Provider's Marks in connection with the Benefit, which shall not require prior approval by Benefit Provider; provided that Benefit Provider has an opportunity to review such standard uses (email acceptable).
(f) American Express shall have discretionary control over the marketing, advertising, promotion and publicizing of the Benefit; <u>provided</u> , <u>however</u> , that American Express and Benefit Provider will align on the marketing positioning, promotional language, and visual imagery for the Benefit.
(g) All customer facing content, including marketing copy and terms and conditions, must be in compliance with American Express policies and procedures and requires prior approval by American Express.
(h) <u>Press Releases</u> . No party will issue any press release or other public announcement related to this Agreement or the Benefit without the prior written approval of the other party hereto (including with respect to the timing, content and method of release).
 (i) In no event shall Benefit Provider represent that American Express provides the Benefit or that its websites are owned or associated with American Express.

		(j) <u>Hyperlinking</u> . Benefit Providers hereby grants to AMEX and its licensees the right to establish a hyperlink to its respective designated website(s), and embed a bit-map image, from or on the other party's website(s), digital platform(s), and emails to promote the Benefit.
8.	Fulfilment Process	Eligible Cardmembers must apply the promotion code through the Grab application when making a dining (GrabFood/ Dine Out) transaction to receive the Benefit. Benefit Provider shall be responsible for Benefit fulfilment as follows: 1 2 3 ADD ORDERS TO CANT FROM FOOD/ DINE OUTS STO CANT FROM FOOD/ DIN
		The parties may agree in writing (email acceptable) to adjustments to the fulfilment experience for Eligible Cardmembers.
9.	Terms and Conditions	 The parties will agree in writing as to the terms and conditions for the Benefit. Such approval may be provided by e-mail. The terms and conditions for the Benefit shall include the below: Offer is valid from DD MMM YYYY to DD MMM YYYY with use of promo code "AMEX". Promo code must be redeemed within the promotion period. No extension of validity is allowed on the promo code Offer is valid for use in Indonesia, Malaysia, Philippines, and Vietnam only Offer is valid when payment is made on the Grab app using an eligible American Express® Card issued in Indonesia, Malaysia, Philippines, and Vietnam. Offer is not valid for cash transactions A successful redemption is only made upon checkout Offer is limited to two redemptions per Grab user in each country (Indonesia, Malaysia, Philippines and Vietnam) during the promotion period, and a quota applies on total daily redemptions by American Express cards. The promo codes will be made unavailable when they have been fully redeemed.
		 Offer is valid on the latest Grab app versions only, and only on GrabFood or DineOut orders. Promo code cannot be applied on the Small Order Fee and Platform Fee The voucher may be used in conjunction with other promotions, discounts or vouchers unless otherwise indicated Any unconsumed value shall be forfeited Promo code is non-transferable, non-refundable and non-exchangeable for cash/credit in-
		 kind Grab reserves the right, at their reasonable discretion, to vary, add to or delete the promotion terms, extend, and/or terminate the promotion at any time. If your promo code has an error, please visit Grab help centre to report an issue Offer excludes transactions made through a third-party establishment or payment processor. All offers are subject to the respective merchant's terms and conditions. Any queries on such offers or its terms and conditions should be directed to the merchant in question. American Express acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by the merchant.

		 American Express is not responsible for the endorsement of any service or product featured. Merchants are solely responsible for the fulfillment of services and benefits in connection with the offer and all relevant privileges. American Express shall not be responsible or liable in any way for any loss, injury or damage whatsoever caused by or arising from any failure or delay in the provision of or malfunction, defect or deficiency in any services and benefits of the offer. The merchants reserve the right to change their terms and conditions at any time without assigning any reasons or providing prior notice. The user acknowledges that any disputes in relation to the promotion are to be directed solely to the merchant providing such services, activities or benefits.
10.	Reporting Requirement s	Benefit Provider must track benefit fulfilment and report back to American Express every 2 (two) weeks during the Term (or such other frequency agreed between Benefit Provider and American Express) the total number of Benefit redemptions by Eligible Cardmembers with a breakdown by territory/country. American Express shall have a right to audit the reports from Benefit Provider. In the event of any discrepancy between the numbers provided by Benefit Provider, the parties shall conduct a reconciliation process and if parties are unable to reconcile or agree on the numbers after such reconciliation process, then the numbers determined by Amex shall be final, binding and conclusive for the purpose of implementing this Agreement. If Benefit Provider implements and provides a benefit (e.g. discount or offer) that has either a greater discount amount or lower minimum spend requirement compared to the B enefit described in item 3 above, then Benefit Provider shall notify American Express immediately of the relevant discount amount and minimum spend requirement (excluding the identity of the person who provided or worked with Benefit Provider to provide such benefit).
11.	Other	 (a) Benefit Provider will use the list of eligible Card BIN numbers (up to 8 digits) provided to it by AMEX Licensees to identify users as Eligible Cardmembers, and for no other purpose. (b) <u>Refunds</u>: Benefit Provider will issue a refund to any Eligible Cardmember who contacts American Express, its Card issuer, or the Benefit Provider, disputing a charge. Benefit Provider will provide American Express with a support email address and/or contact number to which they can pass any such Eligible Cardmember complaint arising from American Express channels, and the Benefit Provider will use commercially reasonable efforts to resolve within 30 calendar days. (c) Benefit Provider will ensure that any communications, including but not limited to emails, directed to an Eligible Cardmember after the Cardmember redeems the Benefit will include the ability to opt-out and unsubscribe from marketing communications, if the Eligible Cardmember so chooses. (d) Benefit Provider will communicate to enrolled Cardmembers any material changes to the Benefit prior to such changes coming into effect.